

## Tint’N Terms and Conditions

1. Service Scope- Service to be completed the same day unless specified otherwise. Services of window tinting products offered with be standard ting, carbon tint & ceramic tint level 1 or level 2 depending on agreed upon film.
2. Customer Obligations - Windows should be free and clear of all obstructions, providing access to the location will be applied and removing any important items that may be damaged during service. Tint’N will not be responsible for any damaged or loss items. Customer must arrive with their vehicle clean prior to installation. We highly advise a clean vehicle to maximize installation cleanliness. We strive for perfection and prep + clean windows and surrounding areas prior to installation however we are not responsible for any contamination due to the vehicle being dirty, Window tint film is very static. Please keep in mind any specs of dust, debris or pet hair can be attached to it during installation.
3. Payment – Payment is due immediately after completion of installation.
4. Retainer Fee – A \$40.00 retainer will be charged when booking the appointment. In the event that the appointment is not made or is cancelled within 24 hrs. the retainer fee will be lost. Changes must be made 48-72hrs prior to appointment. The retainer will go towards the cost of your installation. A 25% retainer fee will be charged for residential and commercial projects. In the even that the appointment is not made or cancelled within 24 hrs. the retainer fee will be lost. Changes must be made 48-72hrs prior to appointment.
5. Warranty & Liability. -Manufacture Lifetime Warranty - warrants against fading, peeling, cracking, adhesive failure, dementalization. and defemination. This limited warranty coverage is offered only to the owner of the vehicle at the time of the Products installation. and is not transferable. Exclusions and Miscellaneous Terms and Conditions. This warranty does not cover or apply to losses. costs, damages or defects arising from or caused by improper Product application, improper Product care, cleaning or abuse, misuse (including use not complying with applicable law), non-automotive applications, natural causes, accident ordinary wear, damage caused by road debris, the physical impact of rocks, abrasion or scratching or any other acts, occurrences or defects, faults or damages not related to defects in materials or manufacture of the Product.

Other Terms –

**\*\*All credit card transactions will have a 2.7% fee plus taxes\*\***

**\*\*IMPORTANT READ\*\*** Your new tint job and what to expect.

Drying Time:

Observe your window film at about 3-5 feet, look through it & not at it. The film will take almost 30 days to fully cure. During this time the windows will appear hazy and there will be small water pockets caused by excess moisture trapped between the glass & the film forming a “blister”. Do not squeegee, prod or poke these water blisters as they will disappear as the water evaporates. DO NOT roll your tinted windows down until they are dry, this process can take 7-14 days pending weather conditions. If the window is rolled down prior to drying, the film will peel.

### Cleaning:

The best way to clean your tinted windows is with a soft cloth or a regular paper towel. DO NOT use any rough scratchy paper towels. DO NOT use ammonia-based products such as Windex, unless they are labeled as AMMONIA FREE. Over time the ammonia could react with the film causing it to become hazy and blotchy. ASK our TINT'N rep about our window cleaner!

### Imperfections:

Though we strive on perfection in our installations, there will be possibilities of imperfections of some degree due to dust and other minor contaminations that can become present during window film applications.

### Black Dotted Edges:

Most cars have a black ceramic "frit" edge on the rear window. Sometimes this edge is not flat nor straight and will have a dotted edge. These dots are quite thick and will prevent the window film from sticking to glass between the dots. This results in a whitish looking strip trimming the glass. In some cases, this isn't noticeable however some cars have a wide band of dots around the trim on the top of rear windows. This area will look less than perfect and most times ununiformed.

### Seat Belt Chips:

Caution should be used when releasing seat belts. Small chips can be made in the window film due to the seat belt hitting the glass as its released.

Defroster Lines – we are not responsible for damaged defroster lines due to removing old window film on the rear glass.